

Covid 19 Guidelines at The Poplars

We, The Poplars team, have taken many steps to help keep our staff & customers as safe as possible when visiting us...

- We encourage diners to pre book a table, whether inside or outside, as much as possible, but if we have a free table for a 'walk in' we will always try to accommodate you.
- Drinkers are welcome in the bar area, but as space is limited it will be on a first come first serve basis.
- Following the current Government guidelines the 'rule of six' will apply to all customers both inside & outside meaning our maximum table size is 6.
- Our opening times have stayed the same throughout the week, but on Sundays we will now be open 12pm-5pm, serving food 12pm-4pm and closed in the evening.
- We have temporarily reduced our menu to some of our best loved dishes. We hope to resume our normal menu as soon as possible. All menus will be sanitised before use.
- At the start of every shift, all staff members will be assessed they are fit for work, temperature checked and issued face coverings.
- Please be rest assured there will be vigorous cleaning throughout. All tables & chairs will be sanitised before use & frequent touch points will be cleaned regularly.
- Upon arrival you will be greeted by a member of staff where a temperature check will take place & if you pass the test you will be shown to your table.
- To comply with NHS Track & Trace, contact details from each household will be taken upon arrival and kept for 21 days.
- We advise customers to use the hand sanitiser stations provided which are located at the front doors & toilets.
- All diners in the lounge and restaurant will receive table service but please respect our staff are working in very strange times so please be patient.
- All customers are reminded of social distancing, especially on 'essential' trips to the toilet!
- Our 'al fresco' diners will be directed to an order point. In the event of the unpredictable British weather please be aware we may not be able to accommodate you inside.
- We strongly encourage card payments, contactless is preferred where possible.

We look forward to welcoming you all back to the 'new norm'!!!